



## **Workshop Programme Evaluation of eParticipation**

Friday, 12 October 2007

Institute for Information Management Bremen (ifib)

9.00-9.15 Coffee

9.15-10.00 Introduction by Herbert Kubicek & Hilmar Westholm, ifib (Bremen)

Introductory presentation by Georg Aichholzer, ITA (Vienna):

- What do we know about evaluation of eParticipation?
- What are useful / realistic purposes evaluation of eParticipation can serve?

10.00-11.45 Each participant will have seven minutes to answer the following questions:

- 1) What has been your most interesting research work on evaluation of e-Participation?
- 2) What are the key lessons about evaluation of eParticipation that you would like to contribute to today's discussion?
- 3) What are the most important research challenges regarding evaluation of e-participation?
- 4) What are the key lessons about evaluation of eParticipation that you would like to come out of today's discussion?

11.45-12.00 Coffee brake

12.00-12.45 Socio-technical perspective to evaluate e-participation

- How can the appropriateness of the usage of specific tools (and methods) been analysed?
- To what extend does the design of the ICTs directly affects the outcomes (or impact)?
- What are methods to evaluate combinations of media usage in participation procedures?

Input by Barbara Lippa, ifib (Bremen): Evaluation of media-mix in citizen participation

12.45-13.30 Lunch brake

13.30-14.45 Validity and reliability of methods for evaluation

- How are values influencing evaluation?
- Which categories of values are useful?
- What are adequate methods to evaluate specific tool categories (and why)?

Input by David R. Newman, Queen's University (Belfast): Value categories to evaluate e-participation

Common finding of evaluation techniques (in small groups)

14.45-15.00 Coffee brake

15.00-15.30 Key questions for evaluation of e-Participation:

- What are the big questions that remained unanswered?
- How can evaluation research contribute to the European discussion of e-Participation?
- Where are the gaps of evaluation research in E-Participation in Europe?
- Who has experiences bridging these gaps?

15.30-16.00 Closing session, in which we will consider

- possibilities for maintaining this network of evaluation-E-Participation researchers;
- practical ways of linking our work to DEMO-net;
- best ways of disseminating the results of our deliberations on evaluation
- other questions that we were too busy to address earlier.